



Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Looking Lovely Nails & Beauty, 36 Blue Haze Avenue, Seaford, East Sussex BN25 3QN

All of us have been affected by the coronavirus (COVID-19) pandemic.

I have missed being able to offer you the treatments that I know you love, and I am looking forward to seeing you again as soon as possible.

My priority is to keep you as safe as possible, and prior to re-opening the salon I have implemented a number of changes which I would like to make you aware of. During the time the salon has been shut, I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. I have also completed full risk assessments of all treatments and completed the Barbicide Covid 19 Certification Program. I have made a number of changes in the way that we operate that you will notice when you next visit.

Booking Appointments

If I feel ill or have symptoms of COVID-19, I will self-isolate immediately and not come into the salon. This will mean that I have to cancel your appointment at short notice. I appreciate that this may be inconvenient but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again or ask for a full refund / voucher.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise us as soon as possible and **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT**. I have amended our booking terms and conditions and you will not be charged for any appointments which you miss due to illness.

Visiting the Salon

For your safety and to maintain social distancing, I ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving.

I have increased the frequency of cleaning in the salon including making sure that common surfaces, door handles etc. are wiped clean using disinfectant products between each client.

All tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible I will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and water to wash your hands with when you enter the salon and I will also require you to use hand sanitiser as soon as you come into the salon.

I will require all clients to wear a facemask and disposable gloves when you visit the salon and during your treatment.

Please don't be surprised or upset if I use personal protective equipment (PPE) during your visit and during your treatment. This may include disposable gloves / facemasks / aprons where appropriate.

I can confirm that the laundering of salon towels and uniforms is a priority and can assure you that all salon laundry is washed at 60 degrees C.

All disposable items are bagged and safely removed from the treatment area between each client.

My treatments

I have carried out a risk assessment on all treatments and I am confident that I can continue to provide these safely. In accordance with Government Guidelines the following treatments cannot be provided until further notice:

Face waxing, sugaring or threading services

Facial treatments

Advanced facial technical (electrical or mechanical)

Eyelash treatments

Eyebrow treatments

I understand the importance of hand hygiene and I will ensure that I wash my hands in accordance with NHS recommendations before the start of your treatment and will wear disposable gloves throughout the treatment.

I will try to make your visit to the salon as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let me know and I will do what I can to satisfy you.

After the treatment

If paying by cash, please place exact money in an envelope provided to avoid excessive handling of cash. If paying by card, contactless payment is preferred.

All of these procedures have been implemented for your safety and mine. I will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thank you for your understanding.

Julie Jeremiah

Looking Lovely Nails & Beauty

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